

Privacy Policy

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This privacy policy contains types of information that are collected and recorded by feliciagravesbooks.com, and how we use it. If you have additional questions or require more information about our privacy policy, please contact us at:

Felicia Graves Books

Email info@feliciagravesbooks.com

Jovee Web Solutions, a subsidiary of W.H.Wax Publishing, LLC, designed and manages this website. Please direct comments or concerns to: Jovee Web Solutions by W.H.Wax Publishing, LLC. 40 Plaza Way, Suite 8 Mountain Home, Arkansas 72653 Office Phone or Text 870-260-7598 Text to schedule a call or video appointment Text Support @ <u>318-532-3516</u> support@whwaxpublishing.com

This privacy policy is exclusive to our online activities and applicable for visitors to our website concerning the information they share and/or gather at Felicia Graves Books. It does not extend to any information collected offline or through channels other than this website.

Consent

By using our website, you consent to our Privacy Policy and agree to its terms.

Information we collect

At the point we ask you to provide your personal information, we will clarify which personal information you need to provide and explain the reasons for requesting it.

If you contact us directly, we may receive additional information about you such as your name, email address, phone number, the contents of the message and/or attachments you may send us, and any other information you may choose to provide.

If account registration is available, we may ask for your contact information, including items such as name, company name, address, email address, and telephone number.

How we use your information

We use the information we collect in various ways, including to:

- Provide, operate, and maintain our website
- Improve, personalize, and expand our website
- Understand and analyze how you use our website
- Develop new products, services, features, and functionality

- Communicate with you, either directly or through one of our partners, including for customer service, to provide you with updates and other information relating to the website, and for marketing and promotional purposes
- Send you emails
- Find and prevent fraud

Log Files

Felicia Graves Books follows a standard procedure for using log files. These files log visitors when they visit websites. All hosting companies do this and are a part of hosting services' analytics. The information collected by log files includes internet protocol (IP) addresses, browser type, Internet Service Provider (ISP), date and time stamp, referring/exit pages, and possibly the number of clicks. These are not associated with any personally identifiable information. The purpose of the information is to analyze trends, administer the site, track users' movement on the website, and gather demographic information.

Third Party Privacy Policies

Felicia Graves Books Privacy Policy does not apply to other advertisers or websites. Thus, we are advising you to consult the respective Privacy Policies of these third-party ad servers for more detailed information. It may include their practices and instructions about how to opt-out of certain options.

You can choose to disable cookies through your individual browser options. For more comprehensive information on cookie management with specific web browsers, refer to the respective websites of the browsers.

CCPA Privacy Rights (Do Not Sell My Personal Information)

Under the CCPA, among other rights, California consumers have the right to:

- Request that a business that collects a consumer's personal data discloses the categories and specific pieces of personal data that a business has collected about consumers.
- ✓ Request that a business delete any personal data about the consumer that a business has collected.
- ✓ Request that a business that sells a consumer's personal data, not sell the consumer's personal data.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us.

GDPR Data Protection Rights

It is our priority to ensure that you have a thorough comprehension of all your rights pertaining to data protection and that users are fully aware of the following data protection rights.

- ✓ The right to access—It is your right to request copies of your personal data. We may charge you a small fee for this service.
- ✓ The right to rectification—It is your right to request that we correct any information you believe is inaccurate. It is your right to request that we complete the information you believe is incomplete.
- ✓ The right to erasure—It is your right to request that we erase your personal data under certain conditions.
- ✓ The right to restrict processing—It is your right to request that we restrict the processing of your personal data under certain conditions.
- ✓ The right to object to processing—It is your right to object to our processing of your personal data, under certain conditions.
- ✓ The right to data portability—It is your right to request that we transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us.

Children's Information

Another part of our priority is adding protection for children while using the internet. We encourage parents and guardians to observe, engage in, and/or monitor and guide their online activity.

W.H.Wax Publishing, LLC, does not knowingly collect any Personal Identifiable Information from children under the age of 13. If your child has accessed this type of information on our website, we highly recommend reaching out to us without delay. Our utmost priority is to swiftly eliminate any such information from our records.

Thank you, Felicia Graves